



PRODUCT: ALL
SERVICE ADVISORY # 014
DATE: October 9, 1984

Subject SPARE PARTS PRICING & WARRANTY LABOR RATE SCHEDULE

This service advisory lists the latest COMPAQ^R Computer Corporation parts pricing and warranty labor rate schedule. The attached schedule supercedes any previously released pricing schedules.

When submitting service invoices to COMPAQ Computer Corporation Customer Service, be sure that the pricing schedule revision number (e.g. 7/84, Rev. 1) is included on the invoice.

COMPAQ DESKPRO™ SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE EFFECTIVE 10-1-84

COMPAQ PART#	PART DESCRIPTION	DEALER PRICE EACH	OUT OF WARRANTY RETURN ALLOWANCE EACH	WARRANTY LABOR ALLOWANCE
PCB's				
101342-001	POWER SUPPLY ASSY (DOMESTIC)	\$335	\$80	\$20
101339-001	PROCESSOR BOARD, 128K	\$460	\$110	\$30
101340-001	VDU ADAPTOR BOARD	\$260	\$70	\$20
101341-001	DISKETTE/PRINTER BOARD	\$130	\$30	\$20
101440-001	ASYN COMM/CLOCK BOARD	\$100	\$25	\$20
100644-002	FIXED DISK CONTROLLER BOARD	\$395	\$80	\$20
SUBASSEMBLIES				
101397-001	KEYBOARD ASSY	\$160	\$35	\$10
101439-001	MONITOR ASSY (GREEN)	\$175	\$65	\$20
101439-002	MONITOR ASSY (AMBER)	\$175	\$65	\$20
101442-001	½-HI DISKETTE DR. W/RAILS	\$230	\$130	\$20
101437-001	FIXED DISK DRIVE W/RAILS, 10MB	\$1,045	\$150	\$20
101438-001	BACK-UP DRIVE W/RAILS	\$665	\$140	\$20
101062-001	SPEAKER ASSY W/CABLE	\$6	\$0	\$20
101094-001	D-RAM-64K (QTY=9)	\$50	\$0	\$20
101436-001	D-RAM-256K (QTY=9)	\$425	\$0	\$20
PLASTICS				
101070-001	SYST UNIT COVER	\$70	\$0	\$10
101066-001	BEZEL	\$60	\$0	\$10
METALS				
101135-001	VACANT DRIVE COVER	\$25	\$0	\$0
101191-001	CARD GUIDE/SPKR BRKT	\$12	\$0	\$20
101144-001	BLANK I/O ACCESS PLATE	\$6	\$0	\$0
CABLES				
101155-001	AC POWER CORD (DOMESTIC)	\$11	\$0	\$10
101380-001	DISKETTE DRIVE SIGNAL CABLE	\$20	\$0	\$20
101137-001	UNIV. DRIVE PWR CABLE	\$23	\$0	\$20
100641-002	FIXED DISK CABLES (SET)	\$34	\$0	\$20
100625-003	34 position cable	\$18	\$0	\$10
100625-004	20 position cable	\$16	\$0	\$10
MISC				
101441-001	TILT/SWIVEL	***	\$0	\$0
101297-001	DESK SAVER	***	\$0	\$0
101383-001	BACK-UP TAPE CARTRIDGE	***	\$0	\$10
101306-001	RUBBER FEET - MONITOR	** \$0.25	\$0	\$5
101307-001	RUBBER FEET SYST	** \$0.25	\$0	\$5
100105-001	BRIGHTNESS KNOB	** \$0.50	\$0	\$5
101143-001	MODE INDICATOR LED	** \$10	\$0	\$10
100228-002	A/C LINE FUSE 3 AMP (QTY = 1)	** \$0.50	\$0	\$5
100228-001	KY BD/MON FUSE 2A (QTY = 1)	** \$0.50	\$0	\$5
100375-001	RUBBER KEYBOARD FEET	** \$0.25	\$0	\$5
100298-004	REV "D" SYSTEM ROMS	\$25	\$0	\$20
100405-003	MISC. HDWE KIT	** \$50	\$0	N/A

COMPAQ PART#	PART DESCRIPTION	DEALER PRICE EACH	OUT OF WARRANTY RETURN ALLOWANCE EACH	WARRANTY LABOR ALLOWANCE
GUIDES & DIAGNOSTIC AIDS				
100500-002	SERVICE INVOICES (QTY=100)	N/C	\$0	\$0
101425-001	MAINTENANCE GUIDE	\$32	\$0	\$0
101388-001	DIAGNOSTIC DISKETTE V2.1	\$10	\$0	\$0
101316-001	SERVICE VIDEO - BETA	\$25	\$0	\$0
101316-002	SERVICE VIDEO - VHS	\$25	\$0	\$0
100631-001	MS-DOS VER.2 REF. GUIDE	\$15	\$0	\$0
100632-001	BASIC VER.2 REF. GUIDE	\$15	\$0	\$0
101432-001	DESKPRO OPERATIONS GUIDE	\$15	\$0	\$0
101386-001	MS-DOS VER.2 DISKETTE	\$15	\$0	\$0
101392-001	USER DISKETTE	\$13	\$0	\$0
ROLL-OUT KITS				
101443-001	DEALER SPARES KIT - DESKPRO	\$3,995		

** CONTAINED IN MISC HDWE KIT

*** IN-WARRANTY EXCHANGE ONLY

COMPAQ® PORTABLE SPARES PRICING AND WARRANTY LABOR RATE SCHEDULE EFFECTIVE 10-1-84

COMPAQ PART#	PART DESCRIPTION	DEALER PRICE EACH	OUT OF WARRANTY RETURN ALLOWANCE EACH	WARRANTY LABOR ALLOWANCE
PCB's				
100475-001	POWER SUPPLY (DOMESTIC)	\$165	\$40	\$30
100478-001	PROCESSOR BOARD	\$410	\$100	\$30
100479-001	VDU ADAPTOR BOARD	\$260	\$70	\$20
100480-001	DISKETTE/PRINTER BOARD	\$130	\$30	\$20
101095-001	ASYNC/SERIAL BOARD	\$80	\$20	\$20
100644-001	FIXED DISK CONTROLLER BOARD	\$395	\$80	\$20
SUBASSEMBLIES				
100487-001	✓ KEYBOARD ASSY	\$190	\$35	\$20
100481-001	MONITOR ASSY	\$200	\$35	\$30
101017-001	✓ DISKETTE DRIVE ASSY W/ENCLS	\$250	\$150	\$30
101421-001	LATCHING LEVER DISKETTE DRIVE	\$250	\$150	\$30
100643-001	FIXED DISK DRIVE, 10MB	\$1,050	\$240	\$30
100314-001	FAN W/BACKET ASSY	\$40	\$0	\$20
100819-001	INT'L FAN W/BRKT ASSY	\$60	\$0	\$20
100041-001	POWER SWITCH/FILTER ASSY	\$55	\$0	\$20
100267-001	CONTRAST ADJ POT wo/KNOB	\$3	\$0	\$30
100039-001	SPEAKER ASSY wo/FLOOR	\$6	\$0	\$30
100182-001	D-RAM, 64K (QTY=1)	\$11	\$0	\$20
101094-001	D-RAM, 64K (QTY=9)	\$50	\$0	\$20
101436-001	D-RAM, 256K (QTY=9)	\$425	\$0	\$20
PLASTICS				
101101-001	KEYBOARD CASE/SHELL	\$50	\$0	\$20
101097-001	UPPER/LOWER CASE MATCHED SET	\$45	\$0	\$20
101098-001	ACCESS PANEL	\$24	\$0	\$20
100031-001	SLIDING ACCESS DOOR	\$5	\$0	\$20
101099-001	BEZEL	\$31	\$0	\$20
100077-001	VDU/FOOT DETENT	\$2	\$0	\$20
METALS				
100437-001	VACANT DRIVE COVER	\$5	\$0	\$20
100438-001	CARD CAGE ACCESS PLATE	\$6	\$0	\$20
100330-001	DRIVE ACCESS PLATE	\$16	\$0	\$20
100436-001	HI-VOLTAGE/MONITOR COVER	\$7	\$0	\$20
100442-001	MONITOR FLOOR	\$5	\$0	\$20
100444-001	DISKETTE DRIVE ENCL/SHLD	\$5	\$0	\$20
100439-001	PROC BD CONNECTOR ACCESS PLATE	\$2	\$0	\$20
100429-001	BLANK I/O MOUNTING BRACKET	\$1	\$0	\$10
CABLES				
100374-001	AC POWER CORD	\$11	\$0	\$10
100009-001	KEYBOARD CABLE	\$47	\$0	\$20
100048-004	DISKETTE DRIVE CABLE (FOR 2 DRIVES)	\$14	\$0	\$20
100048-002	DISKETTE DRIVE CABLE (FOR 1 DRIVE)	\$13	\$0	\$20
100641-001	FIXED DISK CABLES (SET)	\$34	\$0	\$20
100047-001	VDU SIGNAL CABLE	\$31	\$0	\$20
MISC				
100025-001	HANDLE KIT	\$11	\$0	\$20
100105-001	BRIGHTNESS KNOB	\$0.50	\$0	\$5
101100-001	COMPAQ LOGO SET - ALL	\$10	\$0	\$10
100030-001	PC BOARD RETAINERS	\$1	\$0	\$10
100035-001	PCB STANDOFFS	\$2	\$0	\$20
100228-001	A/C LINE FUSE 2 AMP (QTY=1)	\$0.50	\$0	\$5
100287-004	SHOCK MOUNT	\$4	\$0	\$20
100430-001	DRIVE GROUND STRAP	\$1	\$0	\$20
100502-001	REUSABLE TY-WRAP (1 EA.)	\$0.10	\$0	\$5

COMPAQ PART#	PART DESCRIPTION	DEALER PRICE EACH	OUT OF WARRANTY RETURN ALLOWANCE EACH	WARRANTY LABOR ALLOWANCE
MISC.				
100375-001	RUBBER KEYBOARD FEET	\$0.25	\$0	\$5
100699-001	REV "C" SYSTEM ROMS	\$50	\$0	\$20
100405-001	MISC. HDWE KIT	\$50	\$0	NA
100063-001	NYLON CARRYING CASE	***	\$0	NA
100063-002	LEATHER CARRYING CASE	***	\$0	NA
MANUALS & DIAGNOSTIC AIDS				
100500-002	SERVICE INVOICES (QTY=100)	\$0	\$0	NA
100769-001	MAINTENANCE GUIDE KIT	\$75	\$0	NA
100768-001	MAINTENANCE GUIDE	\$46	\$0	NA
100767-001	SPECIAL SERVICE TOOLS KIT	\$44	\$0	NA
101089-001	SPECIAL 2-PC. SOCKET WRENCH	\$38	\$0	NA
100756-001	DIAGNOSTIC DISKETTE	\$10	\$0	NA
100686-001	CRT ALIGNMENT TEMPLATES	\$6	\$0	NA
100005-001	BASIC MANUAL - DOS 1.X	\$27	\$0	NA
100632-001	BASIC MANUAL - DOS 2.X	\$15	\$0	NA
100004-001	DOS MANUAL - DOS 1.X	\$28	\$0	NA
100631-001	DOS MANUAL - DOS 2.X	\$13	\$0	NA
100001-001	OPER MANUAL - COMPAQ	\$31	\$0	NA
100633-001	OPER MANUAL - COMPAQ PLUS	\$14	\$0	NA
100384-001	DOS DISKETTE 1.X	\$13	\$0	NA
100648-001	DOS DISKETTE 2.0	\$13	\$0	NA
101386-001	DOS DISKETTE 2.1	\$15	\$0	NA
ROLL-OUT KITS				
100488-001	DEALER SPARES KIT - COMPAQ PORTABLE (INCLUDES FIXED DISK ITEMS)	\$3,995	NA	NA

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